



Online Banking Step-by-Step Directions

1. From your internet browser, go to www.insouth.com.
2. To create your username and password that you will use to log into your online banking, click “First Time Login” at the upper middle portion of the screen.

INSOUTH BANK Member FDIC

FDIC FDIC-Insured - Backed by the full faith and credit of the U.S. Government

ACCESS INSOUTH ONLINE USERNAME PASSWORD LOGIN

First Time Login Forgot Password

PERSONAL BUSINESS LENDING FINANCIAL EDUCATION ELECTRONIC BANKING ABOUT US INSOUTHGIVING

3. The next screen will need you to enter your account information, personal information. The PIN is usually the last four of your Tax ID. Enter the information requested and click the red button to proceed.

INSOUTH BANK Member FDIC

Enroll

Note: In the PIN field, enter the last 4 digits of your Social Security Number or your INSIGHT password.
For assistance, please contact the E-Banking Dept at 1-866-348-3614.

Type of account * Checking

Account number * HIDE

Social Security number * HIDE

PIN * HIDE

Date of birth * mm/dd/yyyy

* Indicates required field

Begin enrollment

Already enrolled? [Login now.](#)

Help Locations Info For Debit Card Users Privacy Policy Why INSOUTH? Online Education Center Terms & Conditions Personal Checking Security Contact Us Business Checking

Member FDIC. Equal Housing Lender

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4. You will be prompted to enter a passcode that was emailed to the email address given when you opened your checking account.
5. Complete the security questions on the next screen to protect your identity.

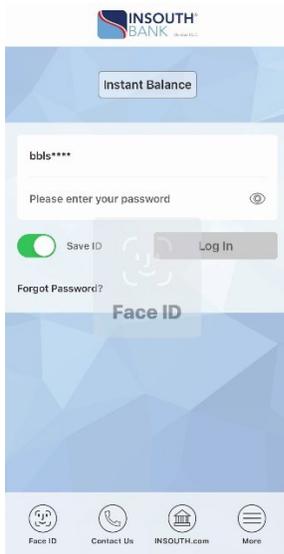
6. The set up is complete. You can access your account online by entering your username and password.



1. Download the INSOUTH Mobile Banking App from the Apple Store®, or Google Play®



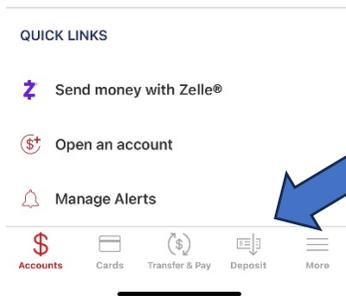
2. Enter the same password and username you use for your online banking.



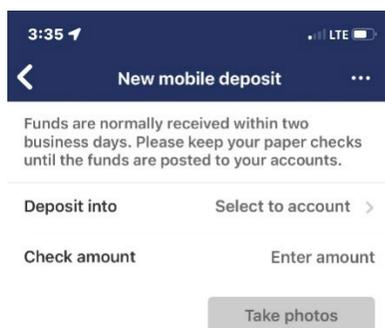
*Message and data charges may apply with your cellular provider. Registration required. Online and mobile banking may be subject to additional terms and conditions and/or third-party service provider fees.

Mobile Deposit** Step-by-Step Directions

1. Call the INSOUTH Bank branch customer service department at (731) 574-2500 to request mobile deposit approval.
2. Once approved, drop by the branch at 1421 Union University Drive, Jackson, to sign a mobile deposit agreement.
3. Log into the INSOUTH Bank Mobile Banking App with your username and password.
4. Click “Deposit” under Quick Links from your account(s) screen.



5. Click the account number to “Deposit into” and the “Check amount”.
6. Click “Take Photos”



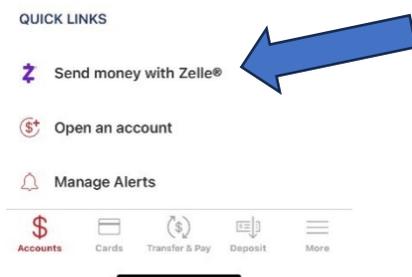
7. You will be prompted to take a picture of the front and back of check.
8. Click “Confirmed” after you take a picture of the check.

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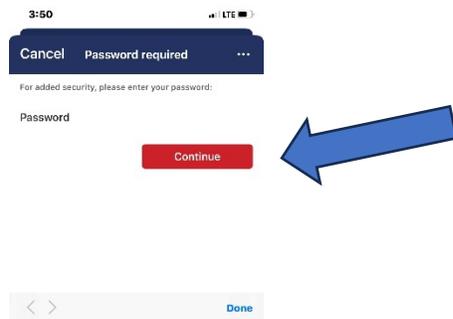
Zelle® Step-by-Step Directions:

Zelle® is a convenient way to send money right from your INSOUTH Bank Mobile Banking app or online banking account.*** **You must be enrolled in BillPay to access Zelle®. To access BillPay, you must be enrolled in Online Banking. For questions, please call us at (866) 348-3614.**

1. Login to INSOUTH Mobile Banking App.
2. Click “Send money with Zelle®” under Quick Links.



3. Enter your mobile banking password and click “continue”.



4. Click to “View My QR Code” or “Skip For Now”



5. Click "Send" or "Request" money.
6. Enter the amount to send or request.
7. Click "review".
8. Click "send".

***Transactions typically occur in minutes when the recipient's email address or US mobile number is already enrolled with Zelle. Must have a bank account in the US to use Zelle. In order to send payment requests or split payment requests to a US mobile number, the mobile number must already be enrolled with Zelle. Message and data charges may apply. Check with your mobile phone carrier for details.